

October 7, 2007

RE: 8151 Woodland Ave.

Polished Concrete
12125 West Silver Spring Drive
Milwaukee, WI 53225

Dear Polished Concrete,

This letter is to thank you for outstanding work you performed at our house earlier this year. At the onset, we were a bit apprehensive of stamped concrete, but after reviewing some of your installations, we became convinced of the aesthetics and value. Since our patio's completion we have had numerous guests remark that they weren't aware that stamped concrete could look this good. We always tell them that maybe other concrete contractors work doesn't look this attractive, but we dealt with Polished Concrete.

The patio and walkway were in addition to the main project – the demolition, removal, and repour of garage floor. Of course, that work too was done impeccably. We are very happy with the quality of that project and welcome the fact that I can now park my motorcycle without worry about the kickstand falling into a large crack and tipping the bike over!

And Rueben was outstanding. His attention to detail and our satisfaction was commendable. I wish all contractors had a Reuben.

We would welcome you to take photographs of the completed project next summer. After the final pour we had a lot of landscaping to do, it's all in now, but I don't think it will look its best until next year.

Keep up the good work. We'll call you when we are ready to redo our front steps.

Sincerely,

A handwritten signature in black ink that reads "Michael R. Collins". The signature is written in a cursive, flowing style.

Michael R. Collins