

July 12, 2010

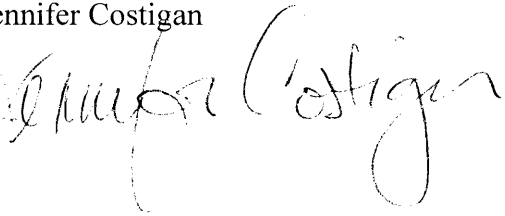
Dear Polished Concrete,

I wanted to thank you for the fantastic concrete driveway and patio. Meeting with ken was a pleasure. He has a nice way of presenting the product and relating to the customer. I also thought the portfolio is very informative. I had friends telling me "concrete is concrete who cares who you choose". I am here to say it does matter! I am sure this project would not have turned out as nice with a different company.

I was impressed with how quickly the project came together. After meeting with Jim and seeing the CAD drawing I was confident leaving the design in your hands..and I have to say I couldn't be happier with everything!

Thank you Jim for making me feel like I was working with a friend! Your crew is professional and so fun.

Sincerely,
Jennifer Costigan

A handwritten signature in cursive script that reads "Jennifer Costigan". The signature is written in black ink and is positioned below the typed name.